



## **Cancellation Policy**

### **Semi Private/Private Tumbling and Clinics**

Tumbling lessons and clinics are scheduled with a specific tumbling coach. However, there may be times where the original coach is unavailable. In that instance, Pegasus Cheer Athletics reserves the right to substitute another qualified coach for that lesson or clinic and no refund or rescheduling of the lesson or clinic will occur.

Any lessons or clinics that are cancelled late\* or missed by the athlete will result in a loss of full payment and no refund will be awarded for that lesson or clinic. Any late arrival will shorten the class time and will not be made up by running into the next lesson's scheduled timeslot. We recommend and encourage you to try and sell the timeslot to another athlete, if you are able to. Any and all interactions to do with fees and times are your responsibility to communicate to the family who approaches you regarding the lesson/clinic. The initial lesson/clinic fee is the responsibility of the original family and Pegasus Cheer Athletics is not responsible for any miscommunications of lesson times or exchanging of funds.

\* All cancellations must be received in writing no less than seven (7) days before the lesson or clinic. Emergency absences will be considered on an individual basis by Pegasus Cheer Athletics, with no guarantee of refund or rescheduling of lesson or clinic.

### **Guest Instructors**

**NO REFUNDS OR CREDITS WILL BE APPLIED FOR ANY LESSON OR CLINIC BOOKED WITH A GUEST INSTRUCTOR.**

### **Group Classes, Recreational, and Specialty Classes**

No refunds or credits will be given for any missed classes and the spot may not be sold to another athlete. These classes are restricted specifically to the athlete that was enrolled. Under the circumstances of a full withdrawal from the class, notice of withdrawal must be received before the 5th of the month in which an athlete wishes to quit. (For example, notice of withdrawal received July 1st will result in an end date of July 31st. Notice received July 7th will result in an end date of August 31st.)

### **Gym Closures and Snow Days**

In the event of a gym closure due to weather or other extenuating circumstances, all regular team practices and recreational programs will not be refunded or credited. The missed practice may be rescheduled at the coach's discretion. ALL tumbling and stunting semi-private/private lessons will be rescheduled for the missed lesson. This reschedule must be used during the current season and will not carry through to future seasons. Furthermore, group clinics will be credited the amount for the class, but will not be rescheduled.

## **Injury Policy**

If an injury occurs within the gym and the athlete has a tumbling lesson within seven (7) days, as long as Pegasus Cheer Athletics is contacted via email within 24 hours of the injury, we will credit the account for that ONE (1) lesson. However, if the injury exceeds the seven day window, it is the family's responsibility to notify Pegasus Cheer Athletics and adjust their schedules, as needed. This is strictly for injuries that happen within the gym. If an athlete is injured outside of the gym, it is up to the family to sell any class that is within the seven day policy and no refund or credit will be given.

## **Camps**

Full Week Camp refund policy – requires two (2) weeks written notice prior to start date to [info@pegasuscheer.com](mailto:info@pegasuscheer.com) and will incur a \$50.00 administration fee.

Drop In/PA Day Camp refund policy - requires (2) weeks written notice prior to start date to [info@pegasuscheer.com](mailto:info@pegasuscheer.com) and will incur a \$10.00 administration fee per day.